

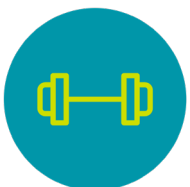
ABOUT ONTARIOHEALTH ATHOME FUNDING (FORMERLY HCCSS)

Ontario Health atHome has specific guidelines as to how the hours of support are to be provided, such as/as an example: hours of support need to be done in the home by an EAFWR Direct Support Person (DSP).

ONTARIO HEALTH ATHOME FUNDING CAN BE USED FOR:



All types of personal care (e.g. support with bathing, nail care, using the bathroom, etc.)



Assistance with daily living (e.g. help with meals, dressing etc.)



Support with daily exercise & physical activities (i.e. physio exercises)



Lifts and transfers (up to 50lbs per 1 person)



Behavioural support (Safe Management training)



Medication administration (with administration procedures)



Assistance with Controlled Acts: such as Oxygen administration, Masking/Ventolin and Suppositories/enemas (if routine) – all with training/sign off, written protocol and review



G/GJ Tube feeding and cleaning – treated as a controlled act



Light/oral suctioning (with administration procedures)



Catheter use and cleaning



Short walks close to home

LIMITATIONS OF ONTARIO HEALTH ATHOME FUNDING AT EAFWR:



Filling shifts - EAFWR does not 'fill shifts' when a DSP is unable to commit to a scheduled time or cancel a visit such as for a vacation or being sick.



Last minute support and/or 'short shifts' - (e.g. under 2 hours at a time, or before school care etc.)



If you do not already have a DSP in mind, it may take some time to make a match. We take time to ensure that the right match is made. Sometimes this means meeting a couple of different people. When a DSP leaves a match, it can sometimes take time to find a replacement, due to our matching process.

TIPS FOR FAMILIES & SUPPORT PROVIDERS

USE OF HOURS: The hours approved by Ontario Health atHome either per month/week cannot be exceeded. If you do go over the hours allotted by Ontario Health atHome, the additional hours used need to be reimbursed either through a different contract or source such as Passport or SSAH, or other means.

TIME CARDS: Time cards are to be submitted weekly on Mondays. Payment is issued bi-weekly following the Pay Schedule. Time cards can be sent via email to hccss-timecards@eafwr.on.ca and to the person supported and/or family to serve as signatures. Paper copies may also be submitted via our office dropbox (91 Moore Avenue, Kitchener, ON, N2H 3S4)

TRAINING: We provide training for all of the support options that Ontario Health atHome approves. We offer training for specific skills for things like g-tube use, lifts and transfers, medication administration, etc.

Questions?

PLEASE CONTACT:

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