

Date: March 13, 2020  
From: Extend-A-Family Waterloo Region  
From Email: info@eafwr.on.ca  
Subject: COVID-19 Update from EAFWR



## COVID-19 UPDATE

Dear Direct Support People,

As previously communicated, Extend-A-Family Waterloo Region has been closely monitoring the outbreak of the novel coronavirus. Our regional risk remains low and the Ministry of Health is focused on containment as the best strategy. EAFWR will continue to provide updates guided by our LHIN partners and request that everyone follow the local and national guidelines issued by Public Health in the coming weeks.

Within your role as a DSP, we recognize that you may be supporting individuals who are medically fragile, living in close proximity to others or at higher risk for complications due to infection.

If you or someone in your home is ill, we urge you to make use of the two paid and six unpaid illness/FE days available to you in 2020. Please contact your Coordinator for absences due to illness or if you will need to be away for an extended period of time due to quarantine.

As a Direct Support Person, we ask that you take the following measures into consideration:

- Use discretion around continuing with support shifts
- Connect with families in advance to discuss any scheduled meetings ahead of time

**Please check out the following resources to learn about how to prevent the spread of infection:**

**Waterloo Public Health:** <https://www.regionofwaterloo.ca/en/health-and-wellness/2019-novel-coronavirus.aspx>

**Public Health Agency of Canada:** <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/health-professionals/public-health-measures-mitigate-covid-19.html>

We will be providing you with more direction next week. If you have any questions, please contact your Coordinator.